

FAQ of the Online Clinic Booking

Q: What is the deadline for an online clinic booking?

A: The system opens an online booking service for clinics within two weeks (14 days).

Q: How do I complete the treatment procedure after reserved an appointment online?

A: Please bring related IDs (for example: NHI card, student / academic staff card, ID card etc.) to the examination room during the reserved clinic session and before the check-in hour (10:30 a.m. for the morning session; 15:30 p.m. for the afternoon session) to conduct your treatment.

Q: Can I make an online appointment for my first consultation?

A: The first consultation cannot be booked online. Please go to the registration counter in person or call the service line to make a reservation. (Service line: 02-3366-2175)